

Staff Union of the European Patent Office Central Bureau

Staff Survey 2020

Presentation of partial results

Under the responsibility of

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0 Response rate

Taux de réponse



Period covered: 17 February 2020 to 31 March 2020 inclusive.

Number of EPO officials (perm	inent and temporary	() 6545
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Number of access codes to the questionnaire distributed 3124

Number of responses	1759
Response rate to the questionnaire	56,3%
% of officials who expressed their opinion	26,9%



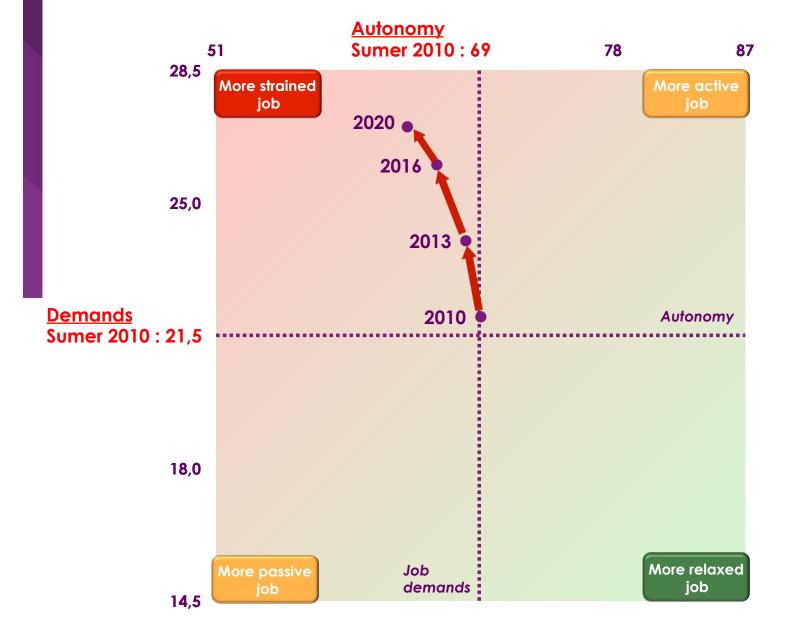


Global indicators of psychosocial risk

Populations in a more strained job situation





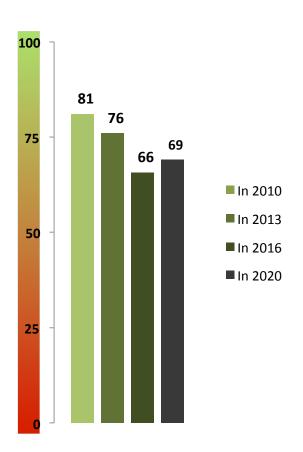


Recognition, Meaning of work

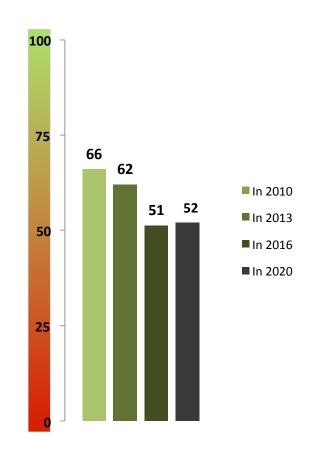
Average levels at the EPO







Meaning of work







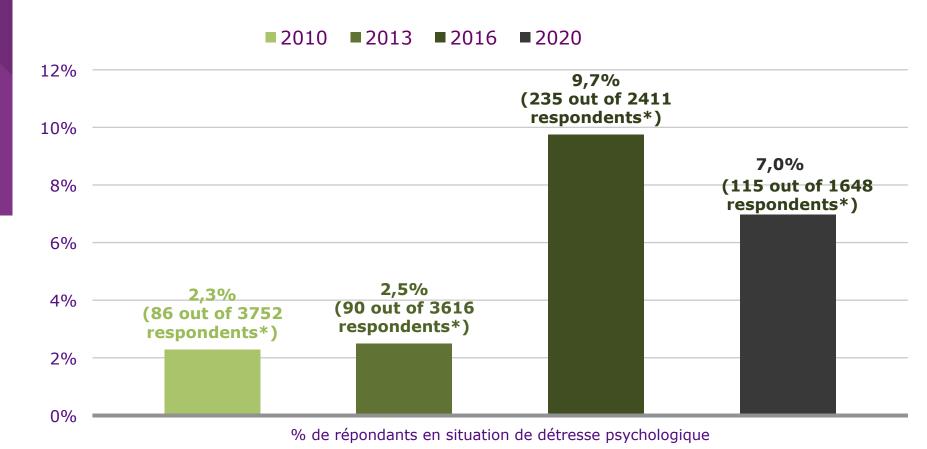
Some effects in terms of employee perception

Populations in a situation of "psychological distress"

The Psychological Distress Index



- ✓ Model validated as the international scientific standard
- ✓ 14 items on 4 themes (anxiety, depression, irritability, cognitive issues):
 - -> Score higher than 66 out of 100 = "psychologically distressed" employee

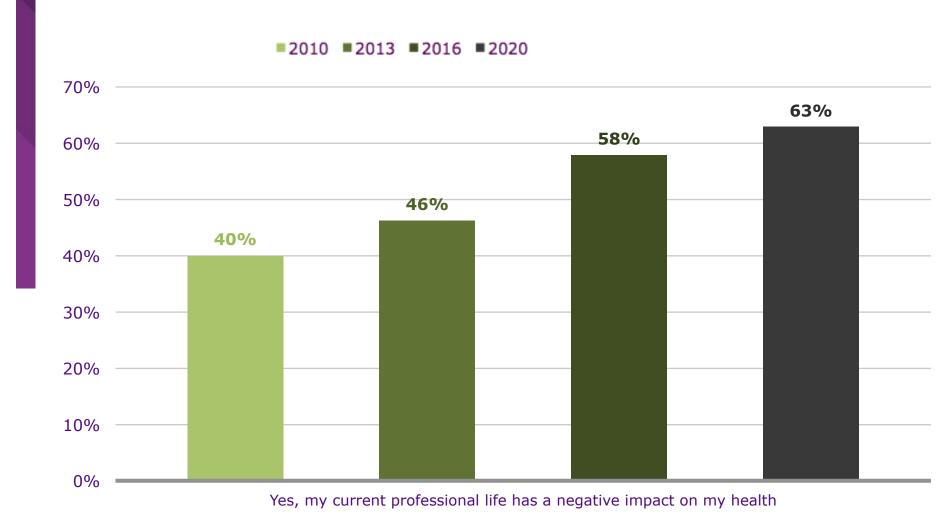


^{*} Having responded to all the questions in the model

Perceived health



Proportion of employees who feel that their current working life has a negative impact on their health



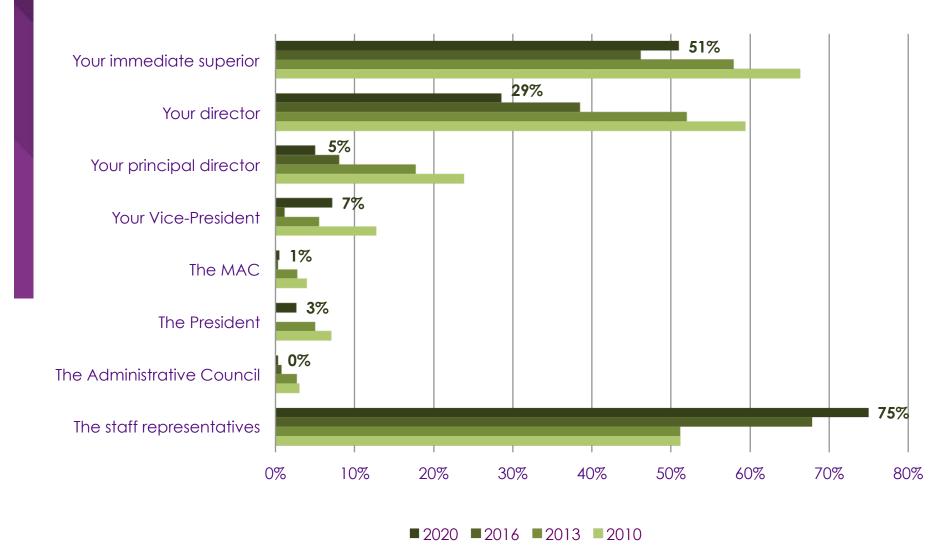




Some determinants specific to the EPO which impact on the risk factors

Confidence in management and staff representatives

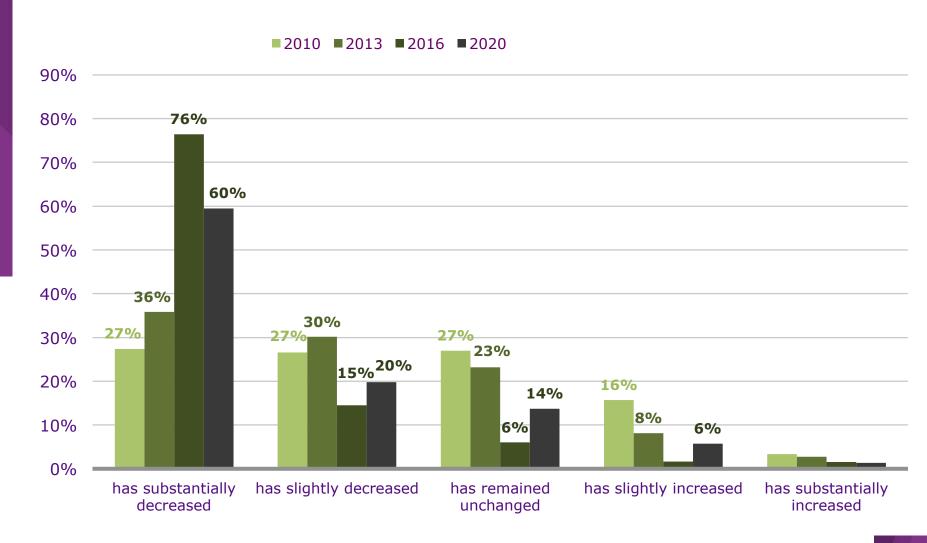




Quality



For the last three years, the position of quality in respect of quantitative targets:



Satisfaction

Considering my overall work situation:



